



WELCOME TO THE FIRST ISSUE OF A WHANGAREI AIRPORT NEWSLETTER. THIS IS FOR ALL OUR STAKEHOLDERS, OPERATORS, USERS, AND TENANTS. WE WILL FOCUS ON SAFETY, COMMUNICATION, LOCAL ATTRACTIONS, AND NEWS ITEMS OF INTEREST.

At Whangarei Airport we value communication and are making every effort to continually improve in all our communication methods. When flying in you only have to listen to our wonderful Duty managers on runway patrol on Sundays.

On the ground the Airport manager is Mike Chubb (still). With 20 years as Airport Manager and thousands of years as an Aircraft engineer there is no one here with as much experience.

Mike is supported in his role by Bernard Luiten, Operations and Safety Manager. Bernard is new(ish) to the industry and can generally still see the forest for the trees.

Our operations team include Kendon Fiddler (Chatter), Michael Dent (Chopper), Stephan Crow (Crawley) and Paul Edwardson (Captain). These guys are on the ground seven days a week spending time reducing the risk of flying through Whangarei air and looking after our people.

We will provide information from a variety of Airport contacts and we do hope you find something of value between the pages. By all means share with us and our 200+ subscribers any news, events, or happenings in your area.

SAFETY TIPS

- We love it when you take the time to put on a high vis vest at our Airport.
- We have an access gate on each side of the Terminal. Please read the signs for access.
- Birds Birds Birds. We are a coastal Airport with Oyster catchers and Spur winged plovers. Keep your eyes peeled and call us if you need assistance.
- There is no Control tower at our Airport. Please keep in touch on the radio.
- We will keep you informed of any changes to our Airport. If you have any concerns please contact our

**SAFETY MANAGER,
Bernard Luiten**
(Bernard.luiten@wdc.govt.nz)



WHANGAREI AIRPORT FRESH LOOK UNDER A NEW ROOF



**A RE-ROOFING PROJECT
IS COMPLETE AT
WHANGAREI AIRPORT.**

The project includes new double glazed windows on the front of the building to replace the old louvers and a new mural on the front wall.

Benefits of the project include lower heating costs in the terminal, more privacy in the toilets and overall a great first impression.



**THE AIRPORT WOULD LIKE
TO THANK THE
MAIN CONTRACTORS:**

- Apex Roof N Clad
- Chill Technology Ltd,
- Whangarei Aluminum
- Artist, Melinda Butt

BOMB ALERT

A passenger was removed from an aircraft preparing to fly from Whangarei to Auckland on Monday after a relative apparently joked they were carrying a bomb.

Air New Zealand confirmed the "potential security concern", in which security protocols were immediately put into place with the passenger and their luggage removed from the aircraft.

Police confirmed they responded to an incident "where a person alleged another person was in possession of an explosive" at just after 2pm on Monday.

Michael Chubb, Whangarei District Airport manager, said it serves as a reminder that there's no such thing as humour when it comes to safety and air travel.

"Police did an extensive search of the person's belongings and the plane and no items of concern were found. The matter was resolved and two people - a man and a woman - are assisting police with our enquiries," a police spokesperson said.

"It appears to have been a careless joke from the passengers' relatives, calling across the fence," Chubb told Newshub.

"So yeah like the sign says - all jokes are taken seriously."

The aircraft has since travelled to Auckland as scheduled.



OF INTEREST

NO MAN'S LAND

THE UNTOLD STORY OF AUTOMATION ON QF72

A great read for all aviators, Capt Kevin 'Sully' Sullivan's autographed book. Published in May 2019, it's a very gripping account of how a major air disaster was averted by the Qantas captain and former Top Gun pilot.

DON'T MISS!



SAFETY MANAGEMENT SYSTEM

Whangarei Airport completed the Implementation of a Safety Management System (SMS) in December 2019 after eighteen months of development. Every month we see the system provide our organisation with a simple and organised approach to preventing accidents or incidents, and improve our business management. We believe a successfully implemented SMS will drive better safety performance. In turn, this will lead to a more profitable business.

RESEARCH RELEASED ON DRONES & DRONE USERS



There are more than 175,000 drones and more than 300,000 drone users in New Zealand according to new research released by the Civil Aviation Authority on Wednesday. While recreational drone user understanding of the rules they need to follow has improved, about 2.5 out of every 10 recreational users have very little or no idea about the rules they need to follow, and one in five recreational flights may have taken place in restricted airspace. **Media release and report** (<https://www.aviation.govt.nz/about-us/media-releases/show/>)

5 WHYS ANALYSIS EXAMPLE

CAUGHT SPEEDING

LATE FOR WORK

GOT UP LATE

ALARM CLOCK DIDN'T WORK

DEAD BATTERIES

ROOT CAUSE
Forgot to replace them

BY REPEATEDLY ASKING THE QUESTION "WHY"? YOU CAN PEEL AWAY THE LAYERS OF AN ISSUE AND GET TO THE ROOT CAUSE OF A PROBLEM. KEEP ASKING "WHY"? UNTIL YOU REACH AN ACTIONABLE LEVEL.



REMEDY

Get a plug in alarm clock or replace the clock's batteries at set times before they run out